

# DG USER JOURNEY

HABLAR DIRECT

## OUTLINE

01

User accesses their account through secure OTP based login.

02

The list of fees to be paid is presented to them.

03

User selects the fees they would like to pay online and proceeds to payment.

04

User selects the channel/mode of payment of their preference to transfer the amount.

05

After succesful transcation, the acknowledgement is shared.

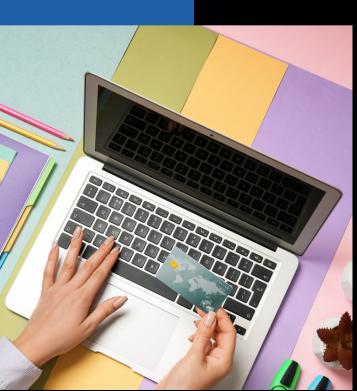
06

The details of the transaction are recorded on their portal for documentation.



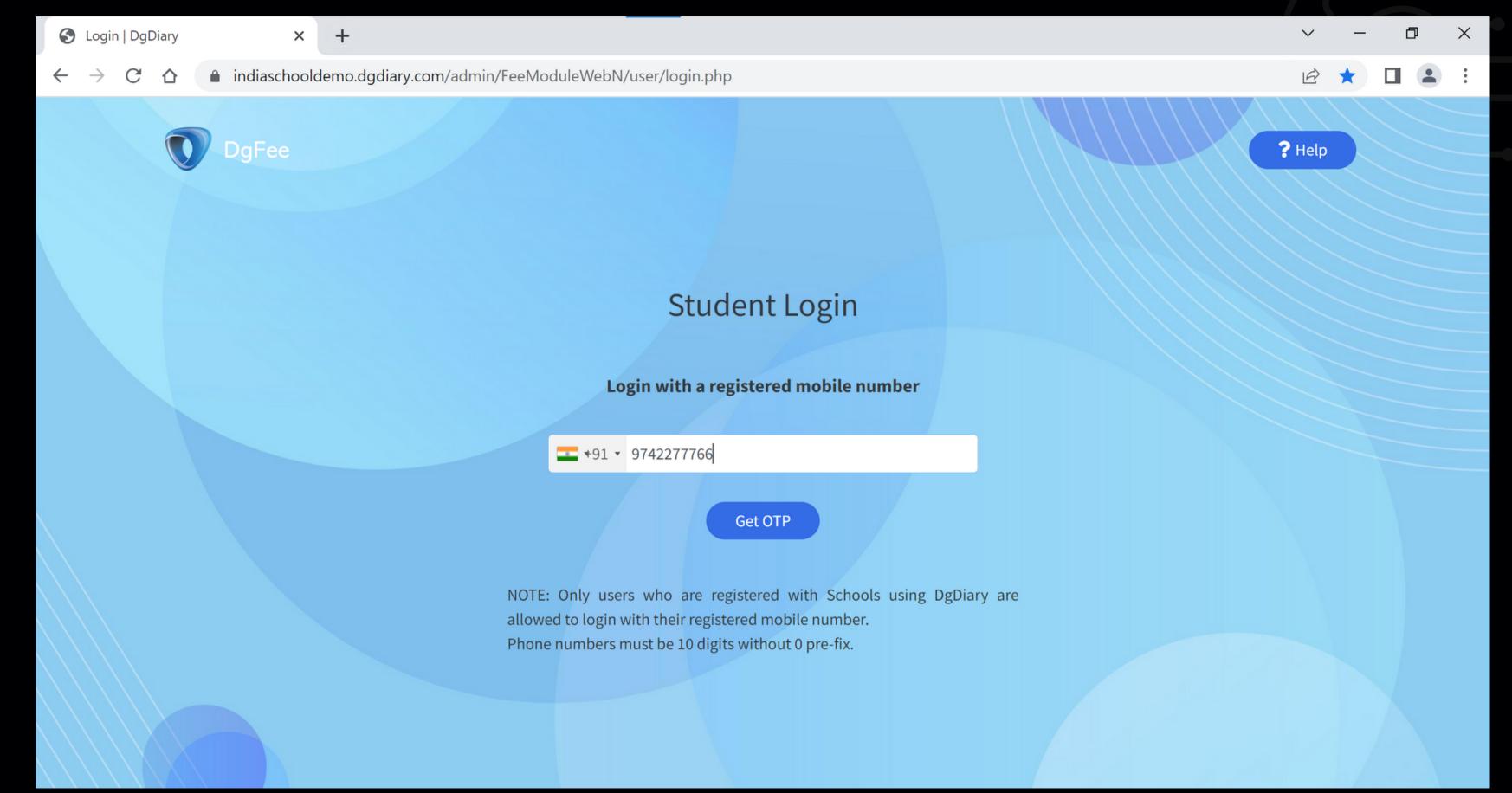






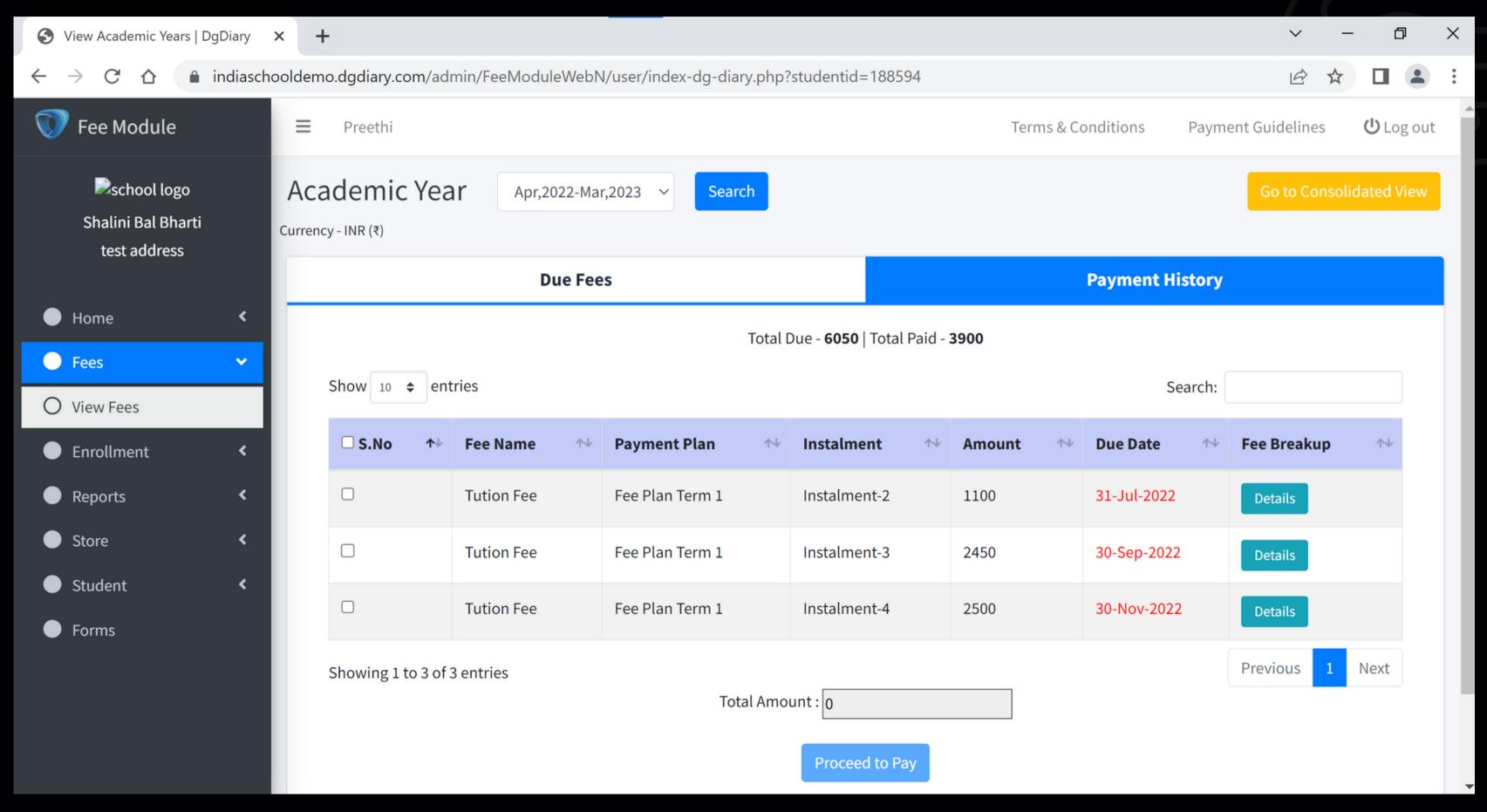






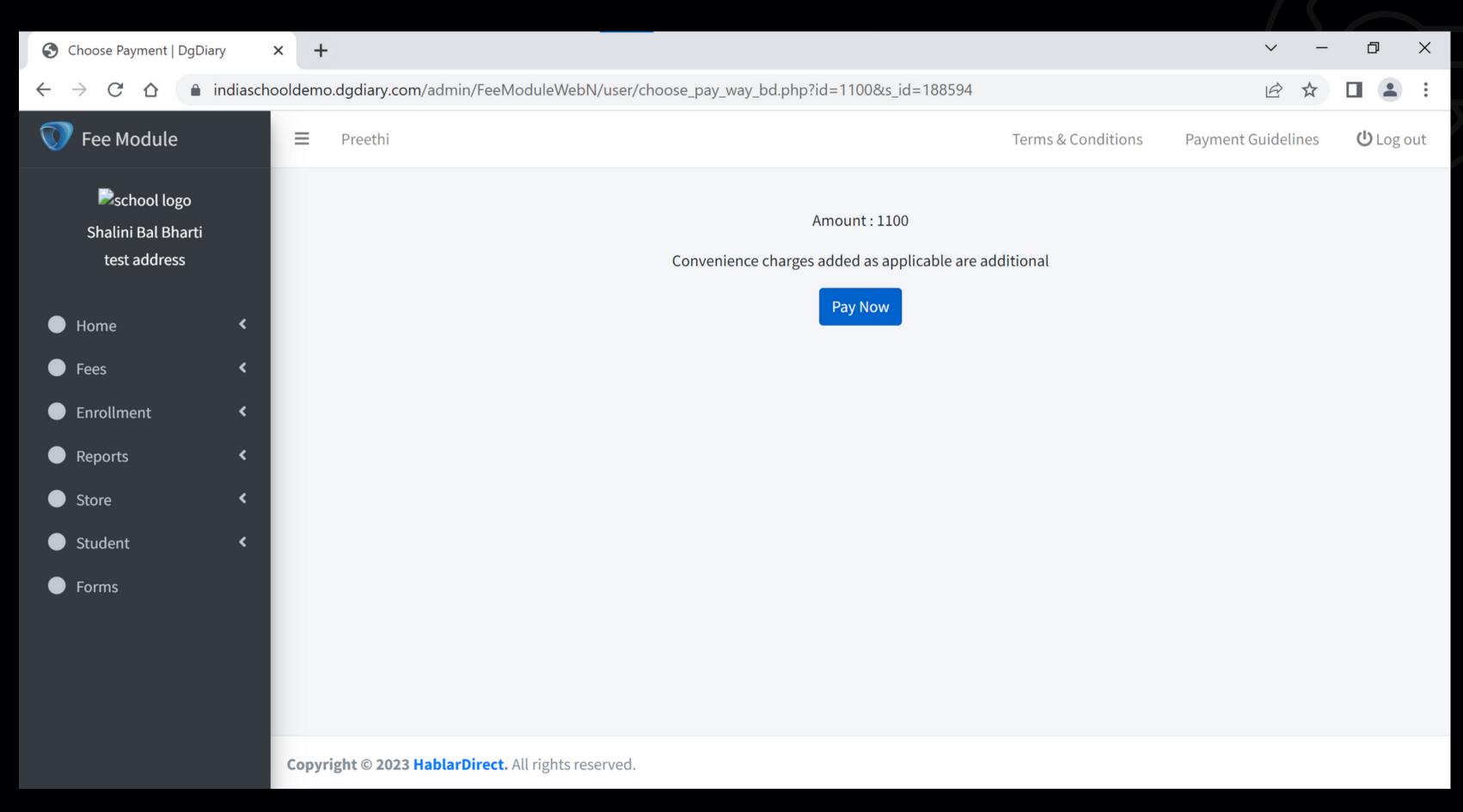
### 02 - ACCESS TO FEES





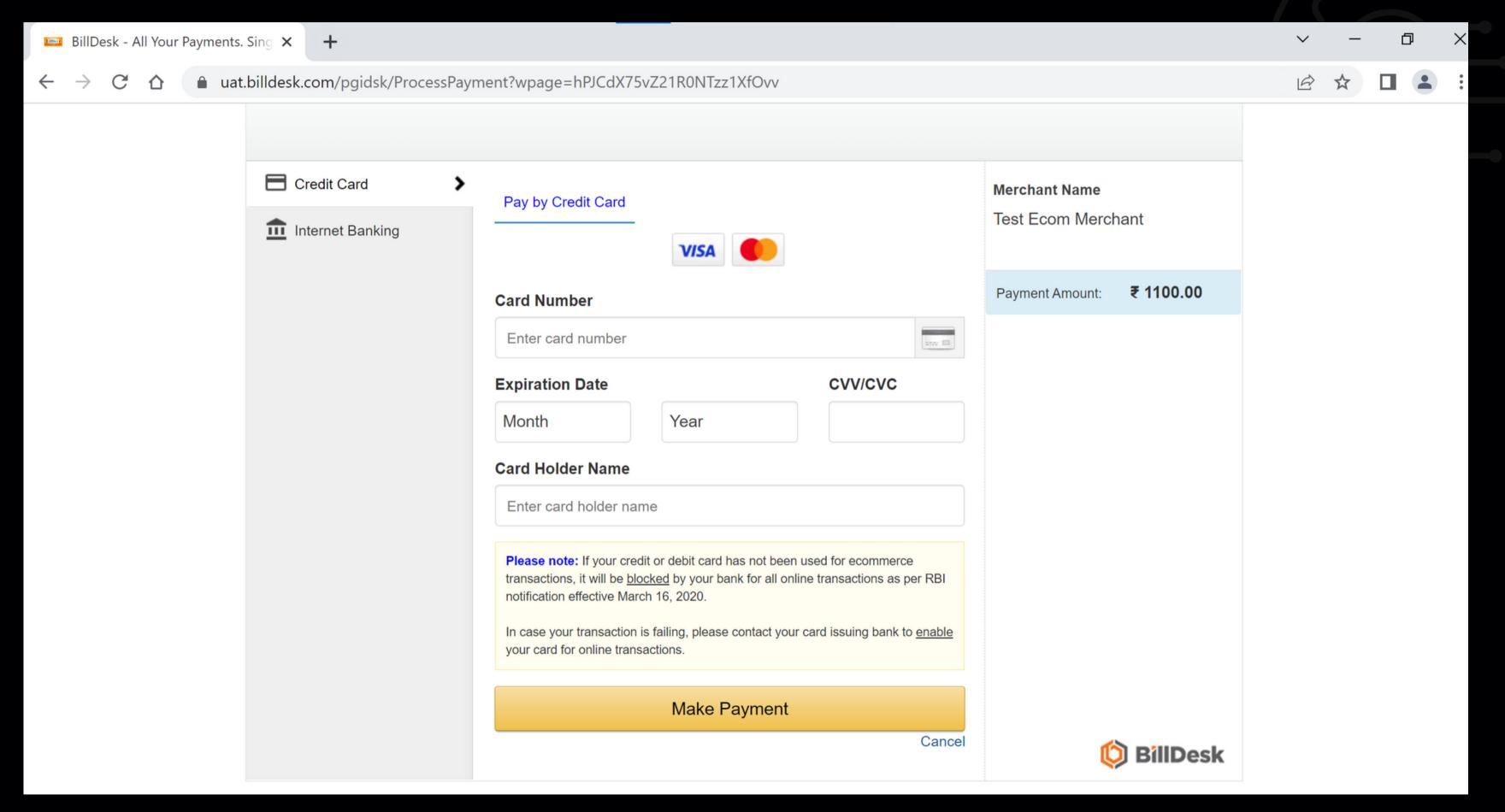
### 03 - PROCEEDING TO PAYMENT





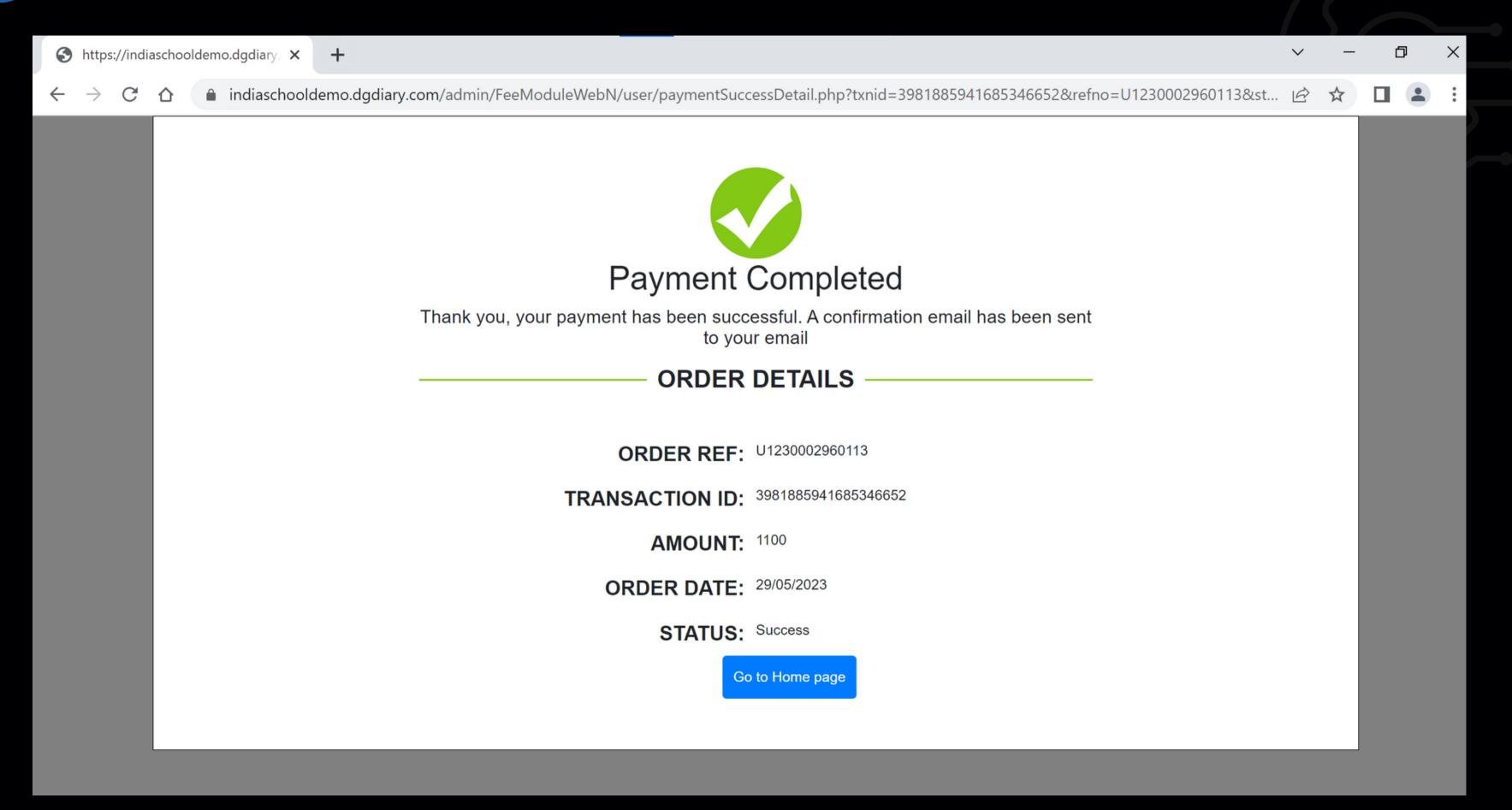
### 04 - PAYMENT CHANNEL/MODE SELECTION





### 05 - SUCCESSFUL PAYMENT ACKNOWLEDGEMENT





### 06 - PAYMENT HISTORY RECORD



